



# Costa Rica Shore Excursions







# Shore Excursions

Book the best Shore Excursions in Puerto Limon, Puntarenas & Caldera piers in Costa Rica with Greenway Nature Tours.

Greenway Nature Tours is the pioneer & leader tour company in Costa Rica with 20 years in the market offering unique experiences for cruise ship passengers at all Costa Rican Ports. We are a certified Travel Agency & Tour Operator by the Costa Rica Tourism Board with a special certification in Sustainable Travel. This means that we are a certified Green Company with very high standards in Nature Conservation and Sustainable Development.

We offer unique ecological and adventure experiences for all our clients with a very high standard of quality service. 100% Satisfaction Guarantee. With Greenway Nature Tours you will experience the real Costa Rica.

Book your preferred tour in a safe way with a professional tour company and get:

- Experts with first-hand knowledge
- Price. All our tours are about 20% less than if you book with the cruise line
- Excellent reviews in TripAdvisor and International representation
- No Hidden Fees
- Certifications
- Insurance
- Small Group Experience
- Genuine Travel Experiences
- Sustainable Responsible Travel
- Transportation Service
- Best Venues & Tours
- Full Refund Policies if tour is cancelled or ship miss port
- Prompt return to the ship before set sail

*Contact us & reserve your  
shore excursions for your  
individuals or groups*

## GREENWAY NATURE TOURS

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[www.greenwaytours.com](http://www.greenwaytours.com)



# Why book your shore excursion with Greenway Tours

Greenway Nature Tours is a certified agency for the operation of Shore Excursions for cruise ship passengers from the ports of Puntarenas, Caldera and Limón. Our tours are unique and designed by our agency to guarantee a 100% satisfaction.

Greenway Tours offer tours for independent travelers or travel agencies. We do not work with the Cruise Lines and we can be your best partner in Costa Rica for many reasons such as:

## *Experts with first-hand knowledge*

When you book a trip with Greenway Tours, you have access to people who have been where you are going. You may deal directly with people who are able to answer your questions. We have professional tour guides with excellent language skills and certifications.

## *Price*

Greenway Tours prices are about 20% less than the prices offered on board. Besides this, when you book with us you are supporting a 100% Costa Rican company and your money will support many local families. This is a very important principle of ecotourism and responsible travelers

## *Excellent reviews in TripAdvisor and International representation*

Greenway Nature Tours has been rated by many travelers as an excellent company, with professional tours guides and services in general. Thanks to this and within 20 years in the travel industry, Greenway Nature Tours has been chosen by many international companies as the local tour operator for attend their customers. Multiple Travel agencies offering Panama Canal and Caribbean Cruises recognize the expertise of our company and put in our hands the shore excursions for their groups. The world's largest tour companies specialized in offering shore excursions worldwide are closely working with Greenway Tours This is because our high-quality standards in terms of service, responsibility, price and customer's service.

## *No Hidden Fees*

During our tours, clients are not requested to pay additional fees or costs. You pay for what is included in the confirmation form.

## *Certifications*

Greenway Tours is an Official Travel Agency certified by the Costa Rican Tourist Board (ICT) and with a Special certification in Sustainable Travel (CST). This is the highest certification given by the Costa Rican Government to the best travel agencies in CR.

## *Insurance*

Greenway Tours is a full insured company. All our buses have a special insurance in case of accidents, and we have a Liability Insurance in case of any special situation. Besides this, we only work with supplier that have their own insurance.

## *Small Group Experience*

Maximum group size on our land adventures is 18-20 pax – guaranteed, unless you travel as part of a group and the leader request a large bus.

## *Genuine Travel Experiences*

Greenway Tours takes you off the beaten path on carefully crafted itineraries that are unique and thoughtfully planned. We do not support conveyor-belt tourism, where groups are pushed through a rigid itinerary.

## *Sustainable Responsible Travel*

We support several development projects in Costa Rica, and we make sure you have close contact with local people. During your tour with us, you have an educational and ecological experience. We DO NOT visit venues that do not respect the wildlife or lack of environmental policies. We NEVER stop to people on the road with wildlife species in captivity or tied with chains for the passenger's show and get a dollar.

## *Transportation Service*

Greenway Tours offer Deluxe transportation services in all of our tours. Recent vehicles with AC. Small, medium and large buses are available for your comfort.

## *Best Venues & Tours*

Greenway Tours has selected the best tours and venues at each port to guarantee a great experience during the tour with us. That's why we only offer few options at each port.

## *Refund Policies*

Full refund if tour is cancelled for weather or ship misses port. This is stated at your confirmation form. Guarantee

## *Prompt return to the ship before set sail*

Greenway Tours guarantee a prompt return to the ship before it set sail. All our tours are planned to be operated accordingly with the ship's schedules and they return at least 2 hours before the ship's departure.





# Puntarenas & Caldera



# Puntarenas Highlights 6 in 1



## *Includes:*

- Pickup at the pier
- Comfortable Transportation
- Naturalist Tour Guide
- Fruit Snack
- Nature Walk in the Rain Forest & Hanging Bridges
- Crocodile Boat Tour at Tarcoles River for enjoy wildlife
- Visit to Souvenir Stores
- Puntarenas City Tour
- Country Drive and Sightseeing



6 hours



8:00 AM or 30 minutes after ship arrival



# Rainforest Wagon and Crocodile Safari Cruise



## Includes:

- Pickup at the pier
- Comfortable Transportation
- Naturalist Tour Guide
- 90 minutes Wagon Tour in the Rainforest
- Crocodile Boat Tour at Tarcoles River for enjoy wildlife
- Visit to Souvenir Stores
- Puntarenas City Tour
- Country Drive and Sightseeing



6 hours



8:00 AM or 30 minutes after ship arrival



# Rainforest SkyWalk & Tarcoles River Eco Cruise



## *Includes:*

- Pickup at the pier
- Comfortable Transportation
- Naturalist Tour Guide
- Nature Walk in the Rain Forest & Hanging Bridges
- Crocodile Boat Tour at Tarcoles River for enjoy wildlife



5 hours



8:00 AM or 30 minutes after ship arrival





# Beach & Rainforest Horseback Riding with Crocodile Safari Boat

## Includes:

- Pickup at the pier
- Comfortable Transportation
- Naturalist Tour Guide
- 2 Hours Horseback Riding in the Rainforest & Beach
- Crocodile Boat Tour at Tarcoles River for enjoy wildlife
- Visit to Souvenir Stores
- Puntarenas City Tour



6 hours



8:00 AM or 30 minutes after ship arrival



# Jungle & Rivers ATV Exploration with Crocodile Safari Boat



## Includes:

- Pickup at the pier
- Comfortable Transportation
- Naturalist Tour Guide
- 2 Hours ATV Tour in the Rainforest & Beaches
- Visit to Souvenir Stores
- Puntarenas City Tour
- Crocodile Boat Tour at Tarcoles River for enjoy wildlife



6 hours



8:00 AM or 30 minutes after ship arrival





# Jungle & Rivers Buggy Exploration with Crocodile Safari Boat

## Includes:

- Pickup at the pier
- Comfortable Transportation
- Naturalist Tour Guide
- 2 Hours Buggy Tour in the Rainforest & Beaches
- Visit to Souvenir Stores
- Puntarenas City Tour
- Crocodile Boat Tour at Tarcoles River for enjoy wildlife



6 hours



8:00 AM or 30 minutes after ship arrival



# Puntarenas Eco Adventure Combo Zipline Canopy & Crocodile Eco Cruise



## *Includes:*

- Pickup at the pier
- Comfortable Transportation
- Naturalist Tour Guide
- Zipline Canopy Tour in the Rainforest
- Crocodile Boat Tour at Tarcoles River for enjoy wildlife
- Visit to Souvenir Stores
- Puntarenas City Tour



6 hours



8:00 AM or 30 minutes after ship arrival





*Puerto Limón*



# Puerto Limon Highlights 6 in 1



## *Includes:*

- Pickup at the pier
- Comfortable Transportation
- Naturalist Tour Guide
- Nature Walk at Cahuita National Park
- Visit the Banana Plantations
- Visit the Souvenir Stores
- 1 Hour Boat Tour in Tortuguero Canal
- Limon City Tour by Bus



6 hours



8:00 AM or 30 minutes after ship arrival



# Sloth's Lovers Tour



## *Includes:*

- Pickup at the pier
- Comfortable Transportation
- Naturalist Tour Guide
- Nature Walk at Cahuita National Park in Search for Sloths
- 1 Hour Boat Tour in Tortuguero Canal
- Limon City Tour by Bus



5 hours



8:00 AM or 30 minutes after ship arrival



# Limon Eco-Adventure Combo (Zip Line + Tortuguero Canal)

## Includes:

- Pickup at the pier
- Comfortable Transportation
- Naturalist Tour Guide
- Zipline Canopy Tour
- 1 Hour Boat Tour in Tortuguero Canal



6 hours



8:00 AM or 30 minutes after ship arrival





*Includes:*

- Pickup at the pier
- Comfortable Transportation
- Naturalist Tour Guide
- Nature Walk at Cahuita National Park
- 1 Hour Boat Tour in Tortuguero Canal



5 hours



8:00 AM or 30 minutes after ship arrival



*Nature History Combo Tour  
(Cahuita National Park + Tortuguero Canal)*



# Cahuita National Park Nature Walk & Banana Plantation



## *Includes:*

- Pickup at the pier
- Comfortable Transportation
- Naturalist Tour Guide
- Nature Walk at Cahuita National Park
- Visit the Banana Plantations



5 hours



8:00 AM or 30 minutes after ship arrival



# Zip Line Canopy Tour & Banana Plantation

## Includes:

- Pickup at the pier
- Comfortable Transportation
- Naturalist Tour Guide
- Zipline Canopy Tour
- Visit the Banana Plantations



5 hours



8:00 AM or 30 minutes after ship arrival





# Tortuguero Canal Eco Cruise + Banana Plantation

## Includes:

- Pickup at the pier
- Comfortable Transportation
- Naturalist Tour Guide
- 1 Hour Boat Tour in Tortuguero Canal
- Visit the Banana Plantations



5 hours



8:00 AM or 30 minutes after ship arrival



# Excitement White Water Rafting with Picnic lunch

## Includes:

- Pickup at the pier
- Comfortable Transportation
- Naturalist Tour Guide



6 hours



8:00 AM or 30 minutes after ship arrival





# Frequent Questions & Answers for our Shore Excursions

## *How big are your groups?*

Greenway Nature Tours work with small groups. Normally, we operate our tours in small buses for up to 15 to 18 passengers with a naturalist tour guide. Large buses are used only for large group's bookings and when the customer requests a compact group. Due we visit wilderness areas and we take care of the environment; we prefer small groups in order to guarantee to all our customers a personalized experience.

## *Have Greenway Nature Tours children rates?*

Yes. For children under 10 years old, we apply a 20% discount of the regular adult's rates.

## *Do you guarantee that we will be back in time at the port before the ship leaves?*

Yes, all our tours have been designed according with the cruise ships schedules and they finish at least 2 or 3 hours before the ship set sail. For this reason, you don't have to be worry about this situation.

## *Where is the Pick Up and Drop off of all your tours?*

All our tours include Pick Up and Drop Off at the pier. All our buses are very well identified with our logo in front and our tour guides wear a uniform.

## *Do you have an emergency number in case we couldn't find you at the pier? Where I can find a phone for make the call?*

Yes, our main office number is +506-2297-0889 and the emergency number is +506-8496-0041. In case you need a phone, you can find them in the main building terminal. However, you can ask someone at the pier to borrow the phone. We are sure you will get assistance on this matter.

## *Do you work with Local Time or Ship Time?*

Some ships are one hour ahead the local time. To make it easy for you, we work with LOCAL PORT TIME. Please note that in Costa Rica there is some confusion about ship time versus local time. Please check with the reception to clarify whether your ship changes its time to local time, so you don't miss your excursion. As each ship is ruled by its captain, it is your responsibility to confirm this while you are sailing.

## *In case the ship cancels Port. Do you have a refund policy?*

Yes, Greenway Tours guarantee a full refund in case the ship can't dock due really bad weather conditions or any other special reason. However, if the ship docks, trips operate rain or shine, and we can't accept last minute cancellations due normal rainy conditions.

## *If the ship arrives late, do you wait for us?*

Yes. In case the ship arrives late, our pickup time will be 30 minutes after ship arrival.

## *What is your pickup time?*

All our tours are set at 8:00 AM Local Port Time. However, for some cruise ships arriving after 8:00 AM, our pickup time is 30 minutes after ship arrival.

## *Is your company certified by Tourist Board? Are you members of some International Organizations?*

Yes, Greenway Tours is a certified Travel Agency & Tour Operator by the Costa Rican Tourist Board (ICT).

## *Are the buses in good conditions and have A/C?*

Yes, all the buses are recent models equipped with AC, Microphone and cooler, comfortable and with good leg room.

## *Are the tour guides Bilingual? Do they speak good English?*

All our tour guides are bilinguals with excellent English skills. We also have guides in French, German and Spanish upon request.

## *Are your tour guides certified and knowledge?*

Yes, our tour guides are professionals and all of them have a valid license by the Costa Rica Tourist Board. Some of them have a University degree in Biology or History, and all are very knowledge about Costa Rica in general: Culture, economy, society, nature, etc.

## *Is your price the final price, or I should expect hidden costs?*

Yes, all the prices indicated in our web sites are the final prices and you don't have to pay anything extra unless you request something additional during the tour development.

**Note:** Be careful with some local operators that offer you Great Deals at the pier. Normally they charge a rate for the transportation service only and once you arrive to the different attractions you have to pay the additional fees and they get a commission. At the end of the day, you probably will be paying more that a pre-arranged tour. Besides this, in order to full up their vans, they will mix you up with other people and with different interests and you can be disappointed with the experience.

## *Are your tours as good as the ones offered by the ship? Are they less or more expensive?*

Our services are very competitive in terms of quality and price. Our tours are better due you don't have to travel in big buses and visiting crowded places. Our rates are lower, and you get a more personalized service. Due we are a small company; we can be more flexible with our tour's development.

## *I will be traveling with a group. Can I get a special rate or discount?*

Yes, if you are an independent or Travel Agent leading a group with 15 or more people, we can offer you a 15% discount of the regular adult's rates or offer you a private service at no extra cost. If you have a group and need a special tour or negotiation, we are open to discuss the different possibilities.

## *I'm a travel agent and interested in your tours? Can I get a commission if I book the tour through your company?*

Yes, we have contracts with many travel agencies and travel agents, and we can deal a special commission. If after the tour with us, you like our services and you are interested in being one of our suppliers, we will send you by email our Sales Manual & Travel Agents Kit with all the information for enroll our programs.



*Just relax...  
we take care and work for you*



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